

TERRE DEL MEDITERRANEO

Booking Terms & Conditions – Mediterranean Stays

1. Booking Confirmation

The reservation is considered confirmed only after receipt of the required payment and subsequent written confirmation from Terre del Mediterraneo or the property owner partner.

2. Payment Terms

A 30% deposit is required at the time of booking. The remaining balance must be paid no later than 14 days prior to arrival. For bookings made less than 14 days before check-in, full payment is required upon confirmation.

3. Cancellation Policy

Up to 90 days before arrival: full refund of the deposit paid. From 89 to 15 days before arrival: the deposit paid (30% of the total booking amount) is non-refundable. From 14 days to 48 hours before arrival: 50% of the total booking amount will be retained. Within 48 hours of arrival or in case of No-Show: 100% of the total booking amount will be retained and no refund will be issued.

4. Property Availability

All reservations are subject to availability and final confirmation by the property or the property owner partner.

5. Exceptional Changes

In extraordinary circumstances beyond the organizer's control, Terre del Mediterraneo reserves the right to offer an equivalent alternative solution or a full refund of the amounts paid.

6. Guest Responsibility

Guests are responsible for the proper care of the property and its facilities during their stay. Any damage caused to the property, furnishings or equipment may be charged to the guest.

7. Force Majeure

Terre del Mediterraneo and its property partners shall not be held liable for events arising from force majeure or circumstances beyond their direct control.